

Customization and Configuration in Microsoft Dynamics CRM 2013

Workshop Details:

Duration:	3 Days
Our Features:	<ul style="list-style-type: none"> ▪ Learn from Microsoft Certified Trainers (MCT's) ▪ Learn about Recommended & Tested Best Practices ▪ Microsoft Office Curriculum ▪ Proven Quality as Microsoft Learning Partners ▪ After training support from Consultants & Implementers ▪ Best in the Industry pricing with Quality training delivery ▪ Guaranteed Client satisfaction
Participants' Entry Profile:	<ul style="list-style-type: none"> ▪ This training is intended for both novice and experienced customizers of Microsoft Dynamics CRM who are familiar with the end-user principles of the software. No programming skills are required, but a basic understanding of database principles will be an advantage.
Prerequisites:	A working knowledge of how to use Microsoft Dynamics CRM 2011. It is recommended, but not required, that individuals have completed Microsoft Dynamics CRM 2011 or 2013 applications training. Because this training material focuses on customizing database entities, attributes, relationships, and mappings, it is recommended that individuals have a basic understanding of Microsoft SQL Server and relational database functionality.
At Course Completion	<ul style="list-style-type: none"> ▪ Design and implement strategies for the creation of Business Units and Security Roles ▪ Configure Microsoft Dynamics CRM Users and Teams ▪ Describe the principles of customizing the system ▪ Create and configure fields for both custom and system entities ▪ Create and configure custom entities, including standard and activity entities ▪ Design, create and configure relationships between entities ▪ Create and configure Views, Charts and Forms for both system and custom entities ▪ Implement Field Security and Access Team Templates in Microsoft Dynamics CRM ▪ Design, create and configure Solutions in Microsoft Dynamics CRM ▪ • Design, create and configure Business Rules and Business Process Flows to guide users through their work
Mode of Deliveries	This course could be delivered via: <ul style="list-style-type: none"> ▪ Onsite (At your premises) ▪ Remote Classroom Instruction (Virtual) ▪ Our Facility (At Training Center)

Course Content

	<ul style="list-style-type: none">➤ Module 01: Introduction to Customizing Microsoft Dynamics CRM 2013➤ Module 02: Building a Security Model in Microsoft Dynamics CRM 2013➤ Module 03: Customizing Entities➤ Module 04: Customizing Fields➤ Module 05: Managing Relationships➤ Module 06: Customizing Forms➤ Module 07: Configuring Business Rules➤ Module 08: Customizing Views➤ Module 09: Customizing Charts and Dashboards➤ Module 10: Additional Security Options➤ Module 11: Business Process Flows
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