

Case Study for Enterprise Partner readiness on Open EDX

Business Case:

Microsoft Enterprise Partner Readiness Team has come up expressing a challenge of delivering training for large number of Employees of their Partners. They would like to deliver this training program with flexibility and pace of the participant's choice. They would prefer the courses to be structured and pre-defined.

Synergetics has proposed Learning as a Service with Managed Services for learning delivery as a Solution to address the above Challenge. Within this engagement of providing Learning as a Service the Platform will be Customized.

The objective of this Document is to provide details of the Customized Platform and the Financial Investment required for Delivery of the same.

Challenges Identified

1. Large Scale training 100,000 Software professionals
2. Worldwide Geography Spread
3. Multiple technology Focus
4. Continuous Monitoring of Learning Progress

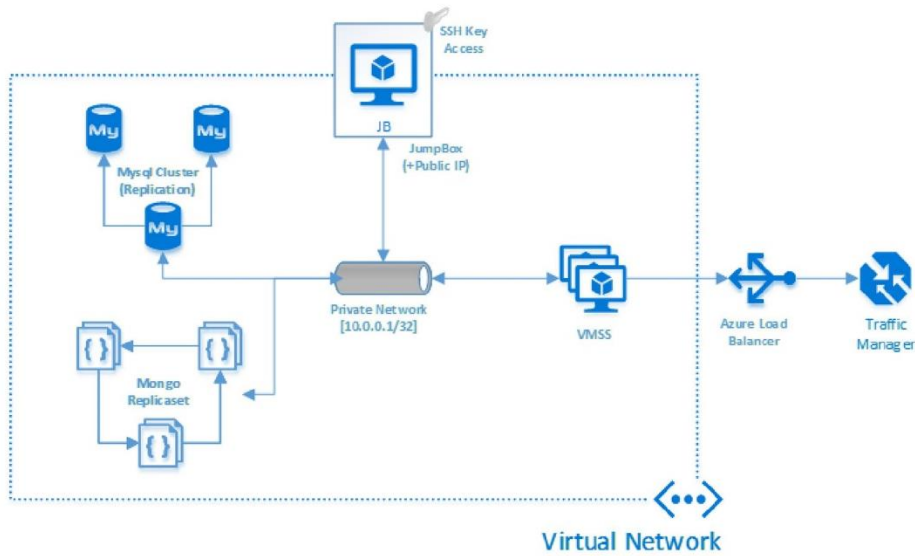
Solution Highlights:

Learning as a Service will involve deployment of a Dedicated Instance of the Open edX Learning Management System (LMS) along with available content. Synergetics shall Manage the Deployment and Infrastructure on a 12-hour basis and Provide Executive Support along with Managed Services for Delivery of Learning through the Platform.

Learning as a Service will cater to all Practices in regards of Technology. The Tools which will be used are Open edX and Azure. This service will be for Deployment Engineers, LMS Administrator, Project Manager, Mentors/Technical SME. The Activities/SOW include - Deployment, Administration, Mentoring. The Reports which will help to Monitor the progress are Learner Progress Reports, Learning Analytics and Learner Assessment. Knowledge Transfer, Building Skills and Learning Platform will act as the Deliverables whereas the Delivery Model will be Online for this Project based Engagement. The Pricing Model attached to this Engagement is Fixed/Per Course, T & M.

The Dedicated Instance will involve Microsoft subscribing to a Virtual Deployment, the deployment will be hosted in the partner's subscription or hosted by Synergetics. The deployment shall provide for Customization of the Layout, Include their Own Courses, Drive Technology Adoption as per the Partner Organization Strategy.

Solution Architecture



Engagement Model

Synergetics -Cloud Infrastructure Management Services will help design, build, run and manage your IT infrastructure of Open edX Dedicated Instance in a flexible manner that allows for better integration with the existing processes and resources. It will provide affordable proactive Cloud management and support to growing businesses of Microsoft Partners.

Synergetics	Microsoft	Partner
Content Development	Planning	Learner Enrollment
Learning Delivery	Review	Learning Delivery
Program Management	Governance	Infrastructure
Governance		Review
		Planning
		Governance

Customer Benefits

- Quick Provisioning
- Unlimited Course Time
- Unlimited Learners Capability
- Unlimited Email Notifications
- Learning Analytics for learning progress
- Microsoft Designed Courses

Outcome Achieved

No of Professionals Registered- More than 4000

No Of professional who completed the Courses-More than 1000